

Ref: DP/143/2016

Date: 22<sup>nd</sup> December 2016

To:

All Consultants, Contractors, Developers, Customers

## **Enhancement of connection cost estimation process** Slab unit rate- Per kW, Phase II, for Getting Electricity

Dear Customer,

Firstly, thank you for your support on our continuous efforts to improve and provide better and faster services to our customers, to implement the 'Dubai Future Accelerators' initiative pioneered by HH Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai.

In continuation to our ongoing improvements and simplification of the connection-cost estimation process, which has been changed to the per kW unit rate system up to 400 kW, DEWA is extending the implementation process for connection requirements to all projects, without load limitation.

Effective from 1st January 2017 the slab unit rate -per kW shall be implemented for all project without any limitations to the Total Conned Load requirements.

Below are some of the advantages anticipated:-

- Fast processing
- Fully automated system
- Transparent system of rates
- **Fairness**
- Enables customers for easy forecast and include the connection cost in project budget
- No debit advice procedures or delays in closing project expenditure
- Provision of on-line calculators for customer assistance

DEWA had conducted awareness training for consultants /customers to guide them while submitting the on-line applications for Getting Electricity

Thanking you in anticipation of your continued support for our enhancement activities

For DUBAI ELECTRICITY & WATER AUTHORITY

Rashid Bin Humaidan

**Executive Vice President - Distribution Power** 

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OUR VISION: A Sustainable Innovative World-Class Utility.

رؤيتنا: مؤسسة مستحامة مُبتكرة على مستوى عالمي.

OUR MISSION: We are committed to the happiness of our stakeholders and promoting Dubai's vision through the delivery of sustainable electricity and water at a world-class level of reliability, efficiency and, safety in an environment that nurtures innovation with a competent world-orce and effective partnerships; supporting resources sustainability.









