



SMCS/GEN/173/2010

31.05.2010

All Consultants, Electrical Contractors & Landlords
Dubai

Dear Consumers,

**Guideline for New Connection to Fit-outs, Shops, Offices, etc
(where power supply to the Landlord area in New Building is released)**

The Authority is constantly endeavoring to improve its services to all Customers. We thank you for your valuable cooperation and coordination with us to provide you the best services within minimum time limit.

We note that some of the tenants of new shops, offices, etc are approaching DEWA front-line for payment of Security Deposit and waiting for new connection after the payment, without completing the technical requirements for release of power supply. New power connection to the premises is released only after ensuring technical compliance of wiring installation as per DEWA approved drawings and Regulations.

In order to ensure timely release of power connection to the fit-outs (shops, offices, showrooms, etc), please refer the following requirements:-

1. Submission of application for shop drawing approval by electrical fit-out contractor through DEWA e-services and submission of the following:-
 - a) No Objection letter (sample format attached) from the landlord, specifying DEWA approved load for the premises with supporting DEWA approved documents.
 - b) Load Distribution Schedules & Wiring Layout Drawings.
2. Submission of e-service application for DEWA Inspection along with Electrical Contractor's Test Certificate and copy of the Security Deposit payment receipt from DEWA.

The premises will be inspected by DEWA engineers in coordination with the tenant's electrical contractor and power supply will be connected after confirmation of technical compliance.

For any clarification on the above, you may contact on Tel. 04-3041327/04-5066172 or cs.InspectionActivation@dewa.gov.ae. (please quote your consumer Account No.)

Thanking you in anticipation of your full cooperation.

Yours faithfully,
For DUBAI ELECTRICITY & WATER AUTHORITY


Obaid Saif Al Falasi
(Senior Manager – Connection Services)

Encl.: Sample format



SAMPLE FORMAT

Ref. _____

Date: _____

Dubai Electricity & Water Authority
P.O. Box 564
Dubai

Attn.: Connection Services Department (Inspection)

Sub: No Objection Letter _____ **Plot No.** _____ **at** _____

Building Owner: _____

Application No.: _____ **Drawing Approval Ref. : CR** _____ / _____

Dear Sir,

With regard to permanent power connection to shop units, we are forwarding the shop drawing of the following for your approval:-

- | | | |
|-----------------------------------|---|----------|
| 1. Tenant Name | : | _____ |
| 2. Unit ref. No. | : | _____ |
| 3. Shop Name | : | _____ |
| 4. Main Meter A/c No. | : | _____ |
| 5. Sub Meter A/c No. | : | _____ |
| 6. DEWA approved Connected load | : | _____ kW |
| 7. Actual proposed Connected load | : | _____ kW |
| 8. MDB ref. | : | _____ |

We confirm our **No Objection** for the tenant to connect the specified load within the leased premise.

Thanking you

Yours faithfully,



For _____

(Landlord)